

# VOLUNTEERS COUNT 2017

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List of measures to be reported in the Study include:

## General Information

- Volunteer Numbers
- Volunteer Hours

## Profile of Volunteers

- Numbers
- Hours
- Ratio to Employees
- Type
- Gender
- Age
- Frequency
- Activity
- Management

## Recruitment and Selection

- Philosophy
- Costs
- Methods

## Expenses

- Policy
- Awareness and Uptake

## Retention

- Turnover
- Service Length
- Leaving Information

## Learning and Development

- Induction
- Spend
- Methods
- Awards and Accreditations

## Support and Supervision

- Annual Review
- Appraisal
- Methods
- Performance Management

## Communication and Recognition

- Communication Methods
- Recognition Methods
- Volunteer Surveys
- Meetings and Events

## Profile of the Strategic Volunteering Development Function

- SVDF Staffing and Costs
- SVDF Resourcing

## Return on Investment

- Cost of Volunteers
- Breakdown of Costs
- Contribution
- Financial Return on Investment Ratios
- Social Return on Investment

## Future Developments